**Important Notice of Change**

 **From Timber Lane Utility District**

The Timber Lane Utility District has recently changed its customer service and operations company to M. Marlon Ivy & Associates, Inc. (MMIA) as part of its ongoing commitment to high quality customer service.

What this means for you:

* **Beginning August 1, 2022**, all billing, collection, and service inquiries should be directed to **MMIA at 281-651-1618.**
* Payment of your **July 2022** water bill should be mailed to

**Timber Lane UD, P.O. Box 9, Spring, Texas 77383.**

**(**Please note that your account number may be changing.)

* **Please continue to make your check payable to Timber Lane U.D.**

The MMIA offices are conveniently located at 19333 Haude Road, Spring, Texas 77388. MMIA office hours are 9:00 a.m. to 5:00 p.m. Monday thru Friday, except holidays. There is also a night drop next to the door for non-cash payments after hours.



You can also visit us online at [**www.MMIA.co**](http://www.MMIA.co) to find valuable information. We will soon have electronic payments set-up and will notify you when they become available.

As of **AUGUST 1, 2022,** Water and sewer related emergency and service calls should be directed to **281-651-1618.** This isa **24 hour** emergency response number. All after hour calls will be answered by an answering service and dispatched to on-call personnel.

**MMIA is very pleased to be your new Water District Operator** and is looking forward to a long and lasting relationship with the customers of the Timber Lane Utility District.