

TIMBER LANE UTILITY DISTRICT
Minutes of Special Meeting of Board of Directors
June 20, 2022

The Board of Directors (“Board”) of Timber Lane Utility District (“District”) met at 1904 NapleCHASE Crest Drive, Spring, Harris County, Texas in the District, on June 20, 2022, in accordance with the duly posted notice of said meeting, with a quorum of directors present, as follows:

Daniel M. Meacham, President
Robert B. Schenck, Vice President
James F. Messer, Secretary
A.F. “Bud” Gessel, Assistant Secretary
Eric Langstaff, Director.

and the following director absent:

None.

Also present were Greg Bishop, Mike Potter, Michelle Giacona, J.Q. Baker, Michael Williams, Robin Secrest, Howard Wilhite, and Lori G. Aylett.

The President called the meeting to order and declared it open for such business as might properly come before it.

1. The chair opened the floor for public comments. There were none.
2. The Board discussed the operator’s contract and held a workshop with H20 Innovation pursuant to their request. Mike Potter addressed the Board and thanked them for agreeing to meet. Michael Williams stated that he had been an employee of Gulf Utilities Services, and they had been bought by H20 just as Hays South Utilities was. Mr. Williams recognized that there have been failures in communication between H20 Innovation and the District. He acknowledged that the facility had not been maintained and cleaned to the District’s standards. He also acknowledged that H20 Innovation did not communicate sufficiently or effectively with MC5, the with subcontractor and maintenance provider of the ultraviolet system. He stated that his company wanted to “own” their mistakes.

Greg Bishop then addressed the Board and stated that all of the personnel at H20 Innovation had had a lot of time to reflect on the mistakes and miscommunications. He stated that H20 Innovation wanted to salvage its relationship with the District.

J.Q. Baker presented a UV issue timeline, a copy of which is attached. She noted that from March to December, the District was without modules due to the miscommunications with MC5. She noted that one positive development is that the District has never failed biomonitoring, and plant maintenance has gotten better.

Representatives of H2O asked if the Board had any questions regarding their presentation or their discussion. The Board noted that it had taken too long for H2O Innovation to get the clarifier cleaned, and the Board members noted that the ultraviolet disinfection issue was not the only problem with operations. The clarifier has not looked well-maintained or cleaned for a year. The Board members also noted that if H2O Innovation employees do not have faith in a system, such as the ultraviolet system, they will not operate it effectively and it will not work. Greg Bishop assured the Board that H2O Innovation was a big believer in ultraviolet light disinfection.

The Board members noted that they faulted upper management for failing to listen to the District's concerns. The Board had been told in several public meetings that the District could still achieve ultraviolet disinfection with the module out of service. The Board members asked H2O Innovation what they had done that resulted in the change in the quality of operations. Greg Bishop stated that they had made no policy changes in their company that would cause these problems. He noted that H2O Innovation operates ultraviolet systems successfully in other areas of the country. Mr. Bishop stated that he was aware that the Board was interviewing other operations companies. He requested that the Board give H2O Innovation the opportunity to address the failures. He asked that the Board give H2O Innovation a year, or at the very least six months. He stated that his company was willing to provide different operators and provide additional staffing, if that is what the Board desires. At the conclusion of the discussion, the Board members thanked H2O Innovation and stated that they would take the matters that were presented under advisement.

The Board established a schedule for interviewing operations companies at a special meeting to be held Tuesday, June 28, 2022.

There being no further business to come before the Board, the meeting was adjourned.

Secretary